The MISO Survey is a web-based quantitative survey designed to measure how faculty, students, and staff view library and computing services in higher education.

The MISO Survey addresses the following research questions:

What services and resources are important to our constituents, and how successfully do our organizations deliver them?

How effectively do we communicate with our campus communities about our services and resources?

How skilled are our constituents in the use of software and library databases? What additional skills do they wish to learn, and how do they wish to learn?

Which software and hardware tools do our constituents use, and which of these tools do they own?

What roles do our constituents play on campus? What demographic factors identify them?

What benchmarks can be established for excellent delivery of library and computing services?

**Participating Institutions**

A list of participating institutions is available.

**Study Results**

Results of this study are presented at conferences such as the EDUCAUSE Annual Conference. In addition, study results are shared with members of the CLIR (Council on Library and Information Resources) Chief Information Officers group.

**Questions?**