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Statistics as of February 17, 2019:

• Number of subscribers: 3,009 (up 1.59% [48 subscribers] from August 2018)

• Number of countries represented: 34
  United States: 2,792
  Canada: 133
  United Kingdom: 28
  Australia: 15
  New Zealand: 14
  Netherlands: 9
  Unknown: 8
  Belgium: 5
  France: 5
  Japan: 5
  Brazil: 4
  Germany: 4
  Italy: 4
  Austria: 3
  One or two each from: Argentina, British Indian Ocean Territory, Chile, Croatia, Cuba, EU, Greece, Hong Kong, Hungary, Israel, Latvia, Peru, Portugal, Qatar, Russia, Slovenia, Spain, Switzerland, Taiwan, and Western Sahara

• Total number of messages posted for calendar year 2018: 1,342 (down 6.02% [86 messages] from calendar year 2017)
  Average number per month: 111
  High: 158 (January 2018)
  Low: 85 (December 2018)

The current policies continue to serve the listserv well; there were no changes or issues this past year.

However, there were many technical issues with ARLIS-L — periods during which the listserv was down completely, numerous long periods during which messages were not sent to the moderator for approval, messages that went straight to the ARLIS-L Archives when approved from the moderator’s portal and not delivered to subscriber mailboxes, and many
months with a broken search function in the Archives. These technical issues are the most likely cause of the drop in usage from calendar year 2017.

At the present time, all technical issues are resolved except for the broken search function in the ARLIS-L Archives. Staff from AEG are still working to diagnose it. The suggestion was made to move off of the L-Soft listserv platform for ARLIS-L to resolve the problem, which I would oppose. L-Soft is a ubiquitous platform used for most academic and professional listservs; subscribers are comfortable with it and know what to do. It is also fully featured for the moderator to be able to manage the subscriber database effectively and easily adjust individual user accounts. I suspect the issue is related to configuration rather than the software itself.

Judy Dyki
ARLIS-L Moderator